



Dispatch Times

National Night Out

On August 1st Warren County Emergency Services set up at Patricia Allyn Park for Clearcreek's National Night Out.

We handed out Citizen's Emergency Preparedness Guides, frisbees, bags, magnetic clips, magnetic note pads and much more. Also, we gave everyone a chance to spin our wheel and answer 911 & EMA questions.

Thank you to those who volunteered their time to help out: Melissa Bour, Jesse Madden, Samantha Hall, Sherri Holliday, Paige Barton, Emmaline Ritchie, Quentin Cox, Christopher Morgan, Alyssa Hardin, Frances Ficke, and Sydney Renner. We even has a special visit from - Rob Ramby, retired dispatch supervisor.



September 2023

Volume 10, Issue 9

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Mark Your Calendar!



September 2
OH Renaissance Festival, Waynesville

September 8-9
Oktoberfest, Springboro

September 16
Heritage Festival & Parade, Mason

September 23
Feast & Fall-y, Lebanon

September 23-24
Country Applefest, Lebanon

September 24
Sgt. Brian Dulle 5K Walk/Run, Lebanon



EMPLOYEE SPOTLIGHT

July



From: Stacy Ryan <Stacy.Ryan@wcoh.net>
Sent: Thursday, August 3, 2023 09:48
To: Jennifer Key <Jennifer.Key@wcoh.net>
Cc: Jonathan Bright <Jonathan.Bright@wcoh.net>; Brandy Cooper <Brandy.Cooper@wcoh.net>; Melissa Bour <Melissa.Bour@wcoh.net>
Subject: THANK YOU

The lady from 6146 GLENARBOR DR called in the THANK YOU for your service in getting her help last night during her medical emergency.

Good Job JK!
Stacy

July & August High Compliance Queued Calls

Amber Wilson 2
Alexander Lucas 2
Carmen Carson 2
Brittany Creager 4
Chris Carr 1
Dennis Rutter 2
April Kennard 9
Joey Bishop 2

Emmaline Ritchie 1
Jennifer Key 2
Jordan Williams 4
Kaitlyn Niles 2
Stephanie Abbott 2
Sophia Abrams 2
Ashleigh Gillespie 3

Paige Barton 5
Seth Whitlock 2
Andrew Wagenknecht 2
Blake Holman 4
Cassidy Gatio 1
Kelly Fiebig 1
Stacy Ryan 1



Shout Outs

Positive feedback from the surveys that go out to callers.
Keep up the awesome work!

Feedback Board

List Focused

Very helpful and friendly. Thank you

Listened, asked appropriate questions, sent an officer. Very quick and efficient

She was very helpful. It sounded like she was busy but she took time to listen. And the result was very effective

Was great

fine, caring, respectful

The offericers were pleasant and CC showed up for support on scanning a dog chip

Very helpful and nonjudgmental

Dispatcher was quick to ask important questions that helped since I had just been asleep and my mind was fuzzy. They were well spoken and had amazing communication skills. I'm relieved knowing Warren County has great 911 dispatchers. Thank you and keep up the hard work.

Polite and professional

Rep was very responsive and made me feel comfortable as it was my first time having to make a call

Very friendly and definitely knew her job. Thanks to all our sheriff's office for all you do to protect the community.

Very helpful, professional and friendly

Very helpful and professional.

Very helpful

LEADS Testing Update

LEADS has made some changes to their LEADS test. Your LEADS test will still need to be completed every 2 years; however, the security awareness training will now need to be taken on an annual basis in accordance with the latest CJIS Security Policy revision (12/7/22). All users that complete Awareness Training will be issued an annual certificate.

How do you know when you expire?

Your agencies LEADS TAC has access to run expiration reports to see when you expire. If your agency does not have a LEADS terminal (Waynesville, Morrow, Carlisle & Harveysburg (Non-terminal agency) you can call into the Communications Center, and we can run the report for you.

Non-terminal agencies will also get a yearly roster update form which will include the expiration dates of their users. If you need help with these reports or have questions, please don't hesitate to call LEADS or the Communications Center Supervisor at 513-695-1574.



SEPTEMBER CELEBRATIONS

CELEBRATING A MILESTONE:

Blake Holman 12th—1 Year
Ashleigh Gillespie 12th—1 Year



CELEBRATING A BIRTHDAY:

Seth Whitlock—17th





Dispatch Times Pet Parade

HI, I AM MAX!

Owner: Brandy Cooper, Emergency Communications Supervisor

I was born in Livingston, TN and I am 4 years old. I can sit, lay down, stay and shake with both front paws. I love to play fetch and when told "go get your toy" I will always come back with my favorite rope or my rubber bone with a rope on it. My mom is my favorite person and she takes very good care of me and I give her lots of hugs. I love to annoy my brothers, Chalky and Stannis. I am also a very good guard dog and stare out the window and bark at anything that moves, but I don't think this is always appreciated.



DON'T FORGET TO SEND US A PICTURE OF YOUR PET!

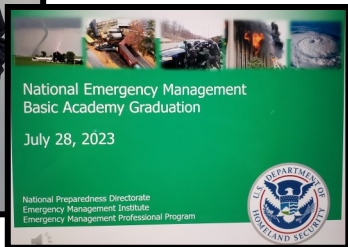
Send to: sherri.holliday@wcoh.net



EMA Operations Manager Graduates FEMA's Basic Academy



Sydney Renner, EMA Operations Manager, graduated FEMA's National Emergency Management Basic Academy. The goal of the Basic Academy is to support the careers of emergency managers through a training experience combining knowledge of all fundamental systems, concepts, and practices of cutting-edge emergency management. The academy focuses on classroom presentation mixed with multiple exercises to facilitate learning and collaborative efforts that are essential to emergency management planning and response.



Basic Academy is a nation-wide program that is comprised of ten courses; five independent study courses and five classroom courses. Course topics include emergency management fundamentals, science of disasters, emergency planning, exercises, and public information.

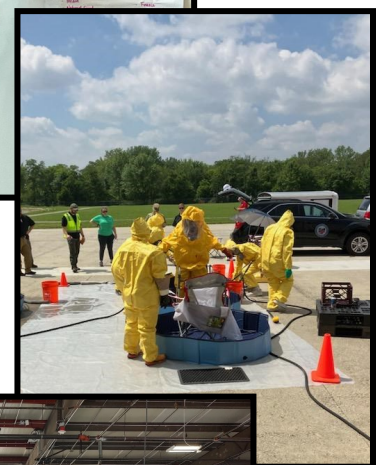
Congratulations Sydney!

EMA Staff Attend Specialized Courses

Frances Ficke, LEPC / Grants Coordinator, and Alyssa Hardin, EMA Plans Assistant, attended the OH-386 Mass Fatalities course. This course focused on planning before and operations during a mass fatalities incident, as well as establishing and operating family assistance centers. This course not only provides valuable information and insight for planning purposes but also helps Frances and Alyssa work towards their Advanced Professional Series certificate.



Frances also wrapped up the HAZWOPER 40 course. HAZWOPER stands for Hazardous Waste Operations and Emergency Response. This forty hour training, was spread out over multiple weeks and blended traditional classroom lectures with hands-on experience, including a full-scale exercise.



Through the course, Frances was able to further her knowledge of hazardous chemicals and corresponding emergency response operations. She also brought many great ideas back to Warren County EMA and LEPC to further efforts around preparedness and mitigation.



July 911 Dispatch Stats

	County	Franklin	Lebanon	Busiest Day of The Week	Busiest Time of The Day
Total 911 Calls Received	7,391	605	624	County Sundays 1,194 calls	County 3:00 pm
Total 911 Calls Year To Date	45,638	4,305	4,063	Franklin Mondays 100 calls	Franklin 2:00 pm
Percentage of 911 Calls Answered Under 10 Seconds YTD <small>(Arrow indicates % increase or decrease from last month)</small>	100 %	96.50 %	93.86 %	Lebanon Saturdays 105 calls	Lebanon 6:00 pm

WARREN COUNTY PEER SUPPORT TEAM PICNIC



On August 13th the Warren County Peer Support Team had their first picnic at Armco Park. Members brought their significant others, children and lots of food and games.

Retrieving the bolas from the Ladder Ball game was the highlight of the day. Thanks to Aaron Bosko, Michael Sechrist and Mike DeBorde for their assistance!





Did You Know?

By: Brian Holtel

Did you know that there are a couple different types of Rescue trucks in Warren County's fire departments?

Some departments have a rescue truck that also acts as their first out engine, because the truck also has engine (pumper) capabilities. Clearcreek Fire District utilizes R21 (#1) as their first-out engine from ST21. This truck was just put in service in September of 2022. Franklin Twp. (#2) and Carlisle (#3) have engines and rescues that run out of the same station, but the rescue trucks can respond as either an engine or rescue. Some departments have rescue trucks that are not pumpers and focus on having a full complement of rescue tools. These are sometimes called "heavy rescues". Examples of these are Wayne Twp's R91 (#4) and Deerfield Twp's R57 (#5) Loveland Symmes R61 (#6) even has a trunk-mounted crane rated at 32,000 lb!



September Events in The County



September 2—October 29: Ohio Renaissance Festival, Waynesville

September 3: Lionheart CX Cyclocross Race, Deerfield Twp.

September 8-9: Oktoberfest, Springboro

September 9: Car Show, South Lebanon

September 9: Touch-A-Truck, Deerfield Twp.

September 9-10: Side Walk Days Sale, Waynesville

September 14-17: F.A.R.M. Club Old Machinery Days, Oeder Lake

September 15: 3rd Friday on Mulberry, Lebanon

September 16: Bike The Boro North Park, Springboro

September 16: Heritage Festival & Parade, Mason

September 16: Waynesville Street Fair

September 16: Harveysburg Historical Fall Fest

September 17: Fall Handmade Market, Deerfield Twp.

September 23: Feast & Fall-y, Lebanon

September 23: Sonder Oktoberfest/5K, Deerfield Twp.

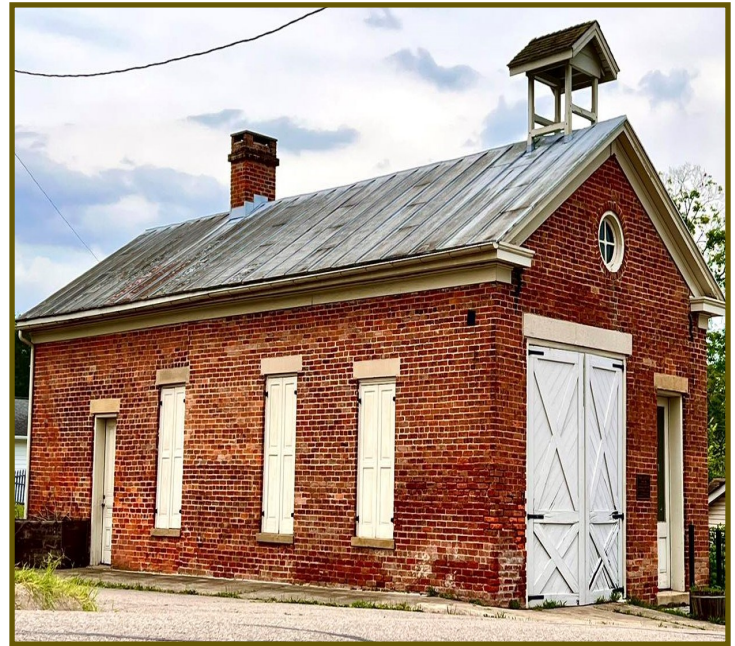
September 23-24: Country Applefest, Lebanon

September 24: Sgt. Brian Dulle 5K Walk/Run, Lebanon



Where Am I?

If you know the location where this picture was taken, email us at sherri.holliday@wcoh.net no later than September 30th. Everyone that has the correct answer will be entered into a drawing for a gift card. Include your name, phone number, department you work for with your guess of the location. Check back next month to see if your name was drawn.



Congratulations, Brian Sleeth, Warren County Board of Elections, Director for guessing last month's Where Am I picture of the Springboro Rotary Park in Springboro, Ohio.

Your gift card can be picked up at the supervisor's desk.



Currently Hiring Dispatchers



Warren County Emergency Services

520 Justice Dr
Lebanon, OH 45036
(513) 695-1315

Stay connected with us by:

Website: www.co.warren.oh.us/emergencyservices

Facebook: [@WCOHEMA](https://www.facebook.com/WCOHEMA)

Twitter: [@WCEMAOhio](https://twitter.com/WCEMAOhio)

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